

ASSESSMENT INSTRUMENTS EDUCATIONAL SUPPORT GOALS

EDUCATIONAL SUPPORT UNIT	ASSESSMENT TOOLS*																		
	INTERNAL SATISFACTION SURVEYS / QUESTIONNAIRES	EXTERNAL SATISFACTION SURVEYS / QUESTIONNAIRES	EVENT OR WORKSHOP PARTICIPANT EVALUATION	MEETING NATIONAL OR ASSOCIATIONAL STANDARDS	EXTERNAL AUDITS	AMOUNT OF FUNDS RAISED	EXTERNAL AWARDS	PLACEMENT RATES	EVENT PARTICIPATION RATES	RETENTION/DROPOUT RATES	BENCHMARK COMPARISON STUDIES	SAFETY RECORDS	TELEPHONE SURVEYS	ALUMNI EVALUATIONS	ACTIVITY/PRODUCTION REPORT	ERROR RATES	TIMELINESS STANDARDS	COST/BENEFIT ANALYSIS	INTERNAL AUDITS/REVIEWS
FISCAL AFFAIRS																			
Controller				●	●														
Procurement																			
STUDENT AFFAIRS & UNIVERSITY COUNSEL																			
Enrollment Management																			
Admissions		●	●					●				●						●	
Career Services	●	●	●	●			●	●	●		●		●	●					
Registrar	●	●			●							●							
Student Financial Services	●		●		●							●		●					
University Events																			
Housing and Residence Life	●		●		●	●	●		●	●	●							●	
Student Life	●		●	●			●				●								
University Health Services																			
UNIV. ADVANCEMENT & ADMINISTRATION				●	●	●	●		●		●		●						●
Associate VP University Advancement							●				●				●				
Annual Giving & Donor Research							●		●		●				●				
Publications				●			●					●			●		●	●	
Alumni Relations	●	●			●	●	●						●		●			●	
Governmental Relations																			
University Relations	●	●										●							
Human Resources & Affirmative Action				●				●		●	●	●		●				●	
O & M Plant																		●	●
Public Safety				●							●							●	
PRESIDENT'S OFFICE				●	●	●	●												●
Athletics	●			●	●	●	●				●				●				
ACADEMIC AFFAIRS & PROVOST																			
Information Technologies																			
Computing & Telecommunication Services		●	●				●											●	
Continuing Education			●																
Ed. Technology Serv.--Distance Learning	●	●																	
Collier Library, LRC, Media Services	●	●	●	●															
Research, Planning & Inst. Effectiveness	●		●		●	●													

*assessment tool used =