University of North Alabama has partnered with Apogee to provide a cutting-edge cable TV package. As a leader in the higher education technology space, we are confident you will be pleased with what Apogee is offering. This forward-thinking solution will provide the best in entertainment programming and a wide range of cable channels. Some of these new features include:

- HD channels
- HD quality at 1080i
- Premium channels (HBO & Cinemax)
- Comprehensive line-up
- 24/7 premium support

How To Install

1. Screw the coax cable directly into the “Cable In” port on the back of your TV.
2. Ensure that all cables are connected securely.
3. In the Menu or Set-Up options on the TV, verify that the TV is set to CABLE or CATV.
4. Run a channel scan. (This can also be done if you are missing channels.)

NOTE: This setting is normally located in the menu or set-up option. However, it varies depending on the TV make and model.

QAM Tuners

Only televisions with a QAM digital tuner will be able to receive the broadcast channels. Most televisions produced after 2009 are digital compliant and have the necessary tuner, however some less expensive television models may not. Please check the specifications in your television's manual, or visit the manufacture website for details. Televisions without a QAM digital tuner will require a digital QAM converter box (available at most electronic retailers) to receive the broadcast channels after the upgrade.

Contact Apogee’s support – Available 24/7/365.

Apogee’s Texas-based support team is available 24/7 via chat, phone, text and email to answer any and all of your cable TV questions.

Call  (844) 459-7406
Chat  MyCampusVideo.com/support
Text  “MyVideo” to 84700
Email  support@mycampusvideo.com

Students may access the cable TV portal by visiting MyCampusVideo.com. This portal is built meant to access chat support and obtain the toll-free support number, no account creation necessary.