### **APS Office Locations**

Birming ham 2868 Acton Road Birmingham, AL 35243 205-968-8360 Fax: 205-968-8363

Oakmont Clinic 956 Montclair Road, Suite 101 Birmingham, AL 35213 205-949-0099 Fax: 205-949-0363

Eating Disorder Center of Alabama 956 Montclair Road, Suite 210 Birmingham, AL 35213 205-949-4550 Fax: 205-949-4554

Cullman 409 Second Avenue NW Cullman, AL 35055 256-739-4910 Fax: 256-739-9455

Decatur 801 Church Street N.E., Suite 1 Decatur, AL 35601 256-355-4461 Fax: 256-355-4370

Dothan 1672 Columbia Highway Dothan, AL 36303 334-793-1964 Fax: 334-794-4131

Fairhope 24190 US HWY 98, Suite D

Fairhope, AL 36532 251-517-8150 Fax: 251-929-2510

Florence 1410 Glory Way Florence, AL 35633 256-765-2230 Fax: 256-765-2084

### **APS Office Locations**

#### Madison

450 Lanier Road Madison, AL 35758 256-774-4500 Fax: 256-774-4573

#### Mobile

1015 Montlimar, Suite A-210 Mobile, AL 36609 251-343-4101 Fax: 251-343-4789

## Montgomer y

2637 Eastern Blvd. Montgomery, AL 36117 334-409-9090 Fax: 334-409-9669

#### Tuscaloosa

825 Rice Mine Road North Tuscaloosa, AL 35406 205-391-3099 Fax: 205-391-9793

# **Other EPS/EPL Provider Locations**

Anniston: Gadsden: 256-237-4755 256-546-9265

Opelika: Ft. Payne: 334-745-6125 256-845-8227

Grove Hill, Monroeville, Brewton: 251-575-4203

Gulf Shores:

251-967-7630 251-974-1532

Guntersville: 256-582-8833

Jasper: 205-384-0141

Visit our website for additional provider locations: www.apsy.com



www.apsy.com

Expanded Psychiatric Services (EPS/EPL)

Behavioral Health Benefit Summary

# Expanded Psychiatric Services (EPS/EPL)

EPS\* and EPL are benefit options available exclusively through BlueCross and BlueShield of Alabama. Both benefit options comply with the Mental Health Parity and Addiction Equity Act of 2008.

\*EPS is used for employer groups that employ no more than 50 full and part-time employees. These groups are not required to comply with mental health parity.

The EPS/EPL benefits are administered by Managed Health Care Administration, Inc., a physician-owned and operated managed behavioral health care company. Services are delivered by Alabama Psychiatric Services, P.C. (APS), the Eating Disorder Center of Alabama (a division of APS), and other provider organizations.

Plan Members have direct access to a statewide network of behavioral health professionals. The provider network includes board certified adult, child and adolescent psychiatrists, advanced practice nurses, licensed clinical social workers, licensed professional counselors, licensed marriage and family therapists, licensed psychologists, substance abuse professionals and registered nurses.

# Clinical Services Provide Treatment for Psychiatric Conditions Such As:

- Depression, mood and anxiety disorders
- Behavioral problems, stress-related disorders including grief and loss
- Alcohol and chemical dependency
- Eating disorders
- Marriage, relationship and family problems
- Conduct and behavioral problems with children and adolescents

# **Treatment Options Include:**

- Outpatient services and treatment as recommended by an EPS/EPL physician
- Inpatient hospitalization
- Partial hospitalization programs for psychiatric and substance abuse treatment
- Partial hospitalization program for eating disorders
- Intensive outpatient programs for substance abuse treatment
- Detoxification for chemical dependency
- Educational and psychotherapy groups
- Individual, family and couple's counseling
- Psychological testing

# Advantages of EPS/EPL

- Confidential services
- No gate-keeping or referral procedures;
   Members can directly access providers
- No co-pay or deductibles for most plans; no forms to file
- Physician supervision/oversight of operations and services
- Physician supervised treatment team

- Members have direct access to specialists who treat adult, child and adolescent psychiatric conditions and substance abuse
- Physicians are on-call 24 hours a day / 7 days per week
- Same day service for emergency or urgent outpatient visits
- Provider hospitals are located throughout the network

# **Quality of Care**

APS is committed to the provision of high quality psychiatric and behavioral health services. The provider network is accredited as a Health Network by URAC, an independent accrediting organization that promotes quality healthcare.

All clinicians undergo a thorough credentialing process before entering the provider network. Re-credentialing is conducted on each clinician every three years.

The Office of Quality Improvement tracks clinical outcomes, patient satisfaction, and access to care. Patient satisfaction surveys are routinely obtained and monitored.

On-site chart reviews are conducted on a regular basis to ensure compliance with network standards and to monitor quality of care.

A toll-free number is provided for Plan Members to express any concerns or suggestions: 1-800-609-9665.