

Point-of-Sale Pharmacy Benefit

Visit AlabamaBlue.com:

- Find a participating pharmacy near you
- Look up drugs covered by your plan
- Get drug cost estimates from participating pharmacies
- Learn more about generic drugs

Guide to your Pharmacy Benefits

How do I fill my prescription?

1. Visit a participating pharmacy.
2. Provide your prescription and member ID card.
3. Your prescription is checked electronically to:
 - ❖ Confirm your benefit plan.
 - ❖ Ensure the correct prescription price.
 - ❖ Review your medication history.
 - ❖ Determine if your new prescription interacts with other drugs you are taking.
4. Pay the full amount of the prescription at the time of purchase.
5. Receive a claim authorization number from your pharmacist.
6. Use the claim authorization number to file your claim with Blue Cross and Blue Shield of Alabama online at AlabamaBlue.com or by mail.
7. Blue Cross will process your claim and repay any eligible payment to you.

How do I find a participating pharmacy?

There are thousands of participating pharmacies across the country. Go to AlabamaBlue.com and click on “Pharmacy” or call the number on the back of your member ID card to find a participating pharmacy near you.

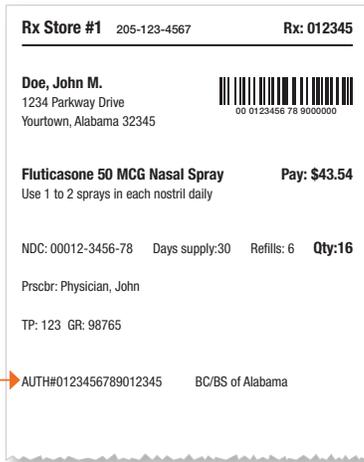
If you use a pharmacy that is not in your network, you may have to pay the full cost of your prescription. Many plan designs do not cover prescription drugs purchased at a non-participating pharmacy. See your benefit booklet for specific information about your health plan.

How do I file a prescription drug claim online?

Getting reimbursed for your prescription drug expenses is easier than ever. There is no need to mail a claim form. Submit your drug expenses online at AlabamaBlue.com. File your claim anytime, even on weekends and holidays. Sign in or register for **myBlueCross** and select “File a Drug Claim” under “Manage My Prescriptions.”



**BlueCross BlueShield
of Alabama**



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How do I file a drug claim mail?

When you use a participating pharmacy, file your claim using the point-of-sale prescription drug claim form (CL-94).

If your benefit plan covers prescriptions filled by a non-participating pharmacy, you must file your claim using the medical expense claim form (CL-438).

You can get claim forms several ways:

- At **AlabamaBlue.com** or
- Call the number on the back of your member ID card

How do I find my claim authorization number?

The **claim authorization number** usually appears as a 14 to 18 digit number. If it is not printed on the receipt, ask the pharmacist to provide the number to you. This number is required to file your claim online or by mail.

What is a generic drug?

A generic drug is a copy of a brand-named drug. When a brand-name drug patent expires, generic versions can be made and sold. All generic drugs sold in the United States are proven safe and effective by the U.S. Food and Drug Administration (FDA). The FDA ensures a generic drug works the same as its brand-name counterpart in dosage, safety, quality, performance, strength and usage. By law, generic drugs cannot look exactly like the brand-named counterpart. This is why a generic version of a drug will have different colors, flavors or combinations of inactive ingredients than the original medication.

Most generic drugs deliver a better value than brand-name drugs because they work in the same way and cost less.

Learn more:

For more information visit us online at: **AlabamaBlue.com**

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