

1. Log in to UNAPortal (and approve the Duo push notification).
2. Click Personal Information Profile under the Personal Information menu

## Personal Information

[Update Lion Alert](#)

[My UNA Parking Portal](#)

[Personal Information Profile - NEW](#)



3. Once you are on the profile, click Personal Information

## My Profile



Hello Example Student,  
View, edit and update your general information records.



### Personal Information

View and update your biographical and demographic information.



- Click the pencil icon under the address that needs to be updated.

**Address**

**Permanent**  
Current  
07/26/2022 - (No end date)  
100 S Main St  
Tuscumbia  
Alabama 35674-2429

**Edit Address** ✕

<b>Type of Address</b> Permanent	<b>Valid From</b> 07/26/2022 	<b>Valid Until</b> MM/dd/yyyy 
<b>Address Line 1</b> 100 S Main St	<b>Address Line 2</b> Enter Address Line 2	<b>Address Line 3</b> Enter Address Line 3
<b>Address Line 4</b> Enter Address Line 4	<b>City</b> Tuscumbia	<b>State/Province</b> Alabama 
<b>County</b> AL - Colbert 	<b>Zip/Postal Code</b> 35674-2429	<b>Country</b> Not Applicable 

Cancel Update



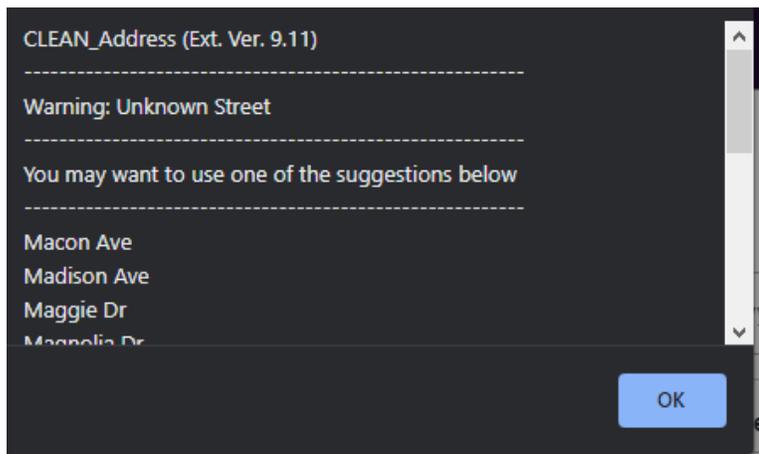
5. Enter the new address information and click Update. Due to an address cleaning process, you may have to click Update 2 times to get the address to save.

The screenshot shows the 'Edit Address' form with the following fields and values:

- Type of Address:** Permanent
- Valid From:** 09/01/2022
- Valid Until:** MM/dd/yyyy
- Address Line 1:** 102 S Main St
- Address Line 2:** Enter Address Line 2
- Address Line 3:** Enter Address Line 3
- Address Line 4:** Enter Address Line 4
- City:** Florence
- State/Province:** Alabama
- County:** AL - Lauderdale
- Zip/Postal Code:** 35630-4221
- Country:** Not Applicable

At the bottom, there are 'Cancel' and 'Update' buttons. A yellow arrow points to the 'Update' button with the text 'Click Update'.

6. When updating your new address, if you see a popup window with a CLEAN Address message similar to the one below, you have entered an invalid USPS address. Click OK. Then ensure you have all address information correct and click submit again.



- When the address has successfully saved, you will see the item below in the top right corner.



- After a successful update, you will see your new address on the profile.

