ANNUAL REPORT Date Due: July 31, 2022

Food Service Committee

University of North Alabama Florence, Alabama

Johnson Ogun Committee Chair	06/16/2022 Date submitted
Submitted to: Dr. Ross Alexander	
Title/Committee (if applicable)	Date received
CC: Andrea Hunt	

UNIVERSITY OF NORTH ALABAMA

ANNUAL REPORT 2021-2022

I. Executive Summary

The Food Service Committee met six times during the 2021-2022 academic year. The committee listened to ongoing updates and provided feedback to Susan Breer, the Director of Dining Services. It is worth commending the Dining Services staff for a job well done in a trying time of Covid and the challenges associated with the pandemic (completed over 675 quarantine meals with an average of 10-15 meals per day through delivery services of resident advisors). This year's main concern was the labor shortage in the food service industry, which also affects our Dining Services. Susan reported that about 56% of their team members in the fall of 2021 were student workers compared to the previous semester of 25%. The student body represented by Jake Statom (SGA) recognizes Ms. Myra at Café Dalicci in connection with several positive feedback from students regarding her service. The voiced concern from students presented to the committee was adding the Café Dalucci mobile app. The committee met via zoom five of the six times. The last meeting was held at the UNA culinary center (east campus), with lunch provided to the committee members. The committee agrees that the Dining Service staff should be recognized for a job well done these past years of the Covid pandemic.

II. The Committee's Charge (from the Shared Governance Document)

- 1. To meet monthly each academic year to gain feedback and discuss issues, concerns, and new creative ideas for food services on campus
- 2. To make recommendations to the Vice President for Student Affairs and the Vice President for Business and Financial Affairs to improve food services
- 3. To handle any proposals the committee may make affecting university policy according to section C.2, "Shared Governance Procedure for Policy Change Recommendations."
- 4. To submit a final written report electronically by the first day of the fall semester to the Vice President for Student Affairs with a copy sent to the Chair of the SGEC

II. The committee met on the following dates:

September 10, 2021 November 12, 2021 January 14, 2022 February 11, 2022 March 11, 2022 (no minutes) April 5, 2022

- III. What were the committee's actions and accomplishments this year relative to each of the charge items?
 - 1. To meet monthly each academic year to gain feedback and discuss issues, concerns, and new creative ideas for food services on campus

The committee met six times this academic year. The chair ceded the floor to Susan Breer for Dining Service updates in all the meetings. This academic year's focus was on maintaining good service amid labor shortages nationwide.

2. To make recommendations to the Vice President for Student Affairs and the Vice President for Business and Financial Affairs to improve food services

One of the students' concerns was adding the café Dallucci mobile app. The committee would like to recommend for the VP of Financial Affairs look into the concern.

3. To handle any proposals the committee may make affecting university policy according to section C.2, "Shared Governance Procedure for Policy Change Recommendations."

We don't have any recommendations currently.

4. To submit a final written report electronically by the first day of the fall semester to the Vice President for Student Affairs with a copy sent to the Chair of the SGEC

Noted and submitted on time.

IV. What were the committee's formal recommendations?

None

- V. What does the committee plan to accomplish N/A
 - A. In the coming year?
 - B. In future years?

VI. What are the committee's weaknesses?

None: Committee assignments are voluntary, and all members show their passion and talent for the task.

A. What can the Shared Governance Committee help you do to address the weaknesses?

None: Dining Services are guided by the signed contract and mandate from Chartwells administration.

VII. Comments

I think the committee should create a position for a secretary (to take minutes during the meeting) or have the task assigned to the vice-chair. Unfortunately, due to other issues, we missed/failed to submit the minutes for March.