

## **Food Services Committee**

### **Minutes of the Meeting of January 14, 2022**

The Food Services Committee met at 11:00 AM on Friday, January 14, 2022, on Zoom.

Attending were:

1. Dr. Johnson Ogun
2. Ms. Prema Monteiro
3. Ms. Susan Breer
4. Ms. Mallory Campbell
5. Ms. Cindy Conlon
6. Ms. Cala Flippo
7. Ms. Minnette Ellis
8. Dr. Kevin Jacques
9. Mr. Jake Statom
10. Aliyah McCrary

Absent were:

1. Dr. Ulrich Groetsch
2. Ms. Jessie Lindley
3. Mr. Jeremy Woods

### **Call to Order**

Dr. Johnson Ogun, Chair, called the meeting to order at approximately 11:02 AM.

### **Review of Minutes of November 12, 2021**

Ms. Cala Flippo motioned and Jake Statom seconded to approve the minutes.

### **New Business**

- Dr. Ogun ceded the floor to Ms. Susan Breer for Chartwells updates.
- Update from Chartwells:
  1. Review of the Fall 2021 Semester.
  2. Program development and enhancements-menu refresh, late night pizza option available on Transact Mobile App.
  3. UNA Dining's Retail Director, Chef Ashley Terry was one of 3 female chefs highlighted at the annual LUL event. Chef Terry worked with culinary students to create a delicious meal for guests to enjoy.
  4. Chartwells (Compass Group) Partnership Scholarship with UNA gives their associates scholarship opportunities when taking classes at UNA.
  5. As of Fall 2021, there are 119 team members, and 67 student workers (56%). This is an unusually high percentage of student workers to team members. Student workers usually comprise 25% of the team.

6. Introduction of Joy•Ful Event – creating moments of joy through food. A national campaign launched Fall 2021 aimed at welcoming students back to campus and rekindling a sense of community. Keywords being Joyful, Thankful, Delightful & Cheerful.
7. Festi•Ful Event – pops of joy, event branding, photobooth.
8. Thank•Ful Event – 336 meals served; 100 meals donated.
9. Chopp’d Competition - students in the culinary arts management program participated in 3 rounds and a finale. Lucy Prince was the Fall 2021 Champion.
10. Halloween party
11. Pancakes & PJs
12. Social media engagement increased on all platforms – FB, Twitter and Instagram.
13. Transact Mobile has 3,219 users
14. A comparison chart with average ticket comparisons across mobile, registers and kiosks indicated that consumers for each of the outlets – Chick-Fil-A, Moe’s, Panda Express, Starbucks, Burger 256, each had their favorite method of ordering their product.
15. Meal Plan Review – most meal plans are back to, or close to pre-pandemic levels.
16. Campus Catering is at about 80% of pre-pandemic levels.

### **Other Business**

1. Students would still like to have Caffé Dallucci added to the mobile app. Ms. Breer has investigated this option and noted that currently the cost of doing so is proving to be the obstacle.
2. Ms. Cala Flippo had requests from mainly Bangladeshi students for halal food.
3. Ms. Aliyah McCrary said that students would like for more vegetarian, non-meat offerings/options.

### **Announcements**

- Ms. Minnette Ellis replaces Dr. Greenway on the Food Services Committee.
- The next meeting is scheduled for February 11, 2022.

### **Adjournment**

Jake Statom motioned to adjourn, seconded by Monteiro at approximately 11:38 AM.

Submitted by:

Prema A. Monteiro

Vice-Chair, Food Services Committee