

## **Food Services Committee**

### **Minutes of the Meeting of September 10, 2021**

The Food Service Committee met at 11:00 AM on Friday, September 10, 2021, on Zoom. Attending were: Dr. Johnson Ogun, Dr. Kimberly Greenway, Dr. Kevin Jacques, Ms. Prema Monteiro, Ms. Susan Breer, Ms. Cindy Conlon, Ms. Jessie Lindley, Dr. Ulrich Groetsch, Mr. Jeremy Woods, Mr. Jake Statom, Ms. Cala Flippo, Ms. Mallory C.

#### **Call to Order**

Dr. Johnson Ogun, chair, called the meeting to order at approximately 11:00 AM.

#### **Approval of Agenda**

Ms. Prema Monteiro motioned and Mr. Jeremy Woods seconded to approve the agenda.

#### **Review of Minutes of April 6, 2021**

Awaiting minutes from Ms. Laura Beasley from April 6 meeting.

#### **New Business**

- a. Committee voted to elect Vice-Chair from those who were eligible. Ms. Prema Monteiro was nominated and accepted the position.
- b. Dr. Ogun ceded the floor to Ms. Susan Breer for Chartwells updates.

#### Update from Chartwells:

- a. Ms. Breer met with financial leaders regarding safety measures taken in spring (2021) semester and have begun shifting back to preparing foods pre-Covid ways but are still taking safety measures.
- b. Chartwells completed a total of 675 quarantine meals which broke down to 10-15 meals per day. This process included the student submitting a meal request form, Chartwells filling the order then Resident Advisors delivered the meals.
- c. In the past year, there were no accidents that required major medical attention and incentives were given out based on safety measures taken.
- d. The Health Department did not complete inspections for one year but have now started back inspecting. Since then, we received all A's within the inspections.
- e. Ms. Susan Breer emailed an update for Residential Events for students and the Annual Partnership Meeting that took place on August 17, 2021.
- f. In the spring semester, Chartwells held 21 events for students in the dining hall.
- g. The mobile app is still making great progress and has shown an increase in business since residents have moved back on campus.
- h. There has been an 8% increase in social media regarding Chartwells and events that are held for the students.
- i. In the last year, there were a total of 1,574 meal plans and catering is now back in full service with a total of 232 spring events with 16,535 guests.

- j. Associate Appreciate Week was held in March 2021 and there has been a cooperate approval for a 20% pay increase.
- k. We now have a local partnership with Café Dalluci (Turbo Coffee) that is set up in the Collier Library, Piper & Leaf and Frio's Popsicles that is sold in Create.
- l. There are a total of 35 international students that are employed with Chartwells.
- m. Ms. Susan Breer ceded the floor to Ms. Cala Flippo for an update with our international students.
- n. We have a total of 130 new international students for fall with Asian being the largest group.

### **Announcements**

- a. Chartwells will be hosting the Joyful Campaign which is aimed at welcoming students back in a memorable way.
- b. There will be menu updates to Create and Burger 256 as well as a late night option (mobile order only) and a Jack & Olive option in Mane Market.
- c. There will be a Chopped Challenge this year with 5 challenge competitions this semester.

### **Adjourn**

Dr. Johnson Ogun adjourned the meeting at approximately 11:40 AM.

Submitted by:

Jessie Lindley

Senior Administrative Assistant