Food Services Committee Minutes of the Meeting of February 6, 2019

The Food Services Committee met on Wednesday, February 6, 2019 in Room 200 of the Guillot University Center. A quorum was established with attendance of the following members: Mr. Mike Nelson (proxy for Ms. Cindy Conlon), Ms. Cala Flippo, Ms. Jennifer Irons, Dr. Kevin Jacques, Ms. Kendra McLain, Mr. Ken Starks, and Dr. Rachel Winston. Non-voting member Ms. Susan Breer attended. Absent were Dr. Kimberly Greenway, Ms. Prema Monteiro, Mr. Chase Holcombe, Ms. Brooke Lyles, Ms. Winslet Herron, Ms. Brooke Maupin, and Ms. Emily Williams.

Call to Order

Mr. Ken Starks, chair, called the meeting to order at approximately 2:00 PM.

Approval of Agenda

Dr. Jacques motioned and Ms. Irons seconded to approve the agenda; it was accepted unanimously.

Review of Minutes of September 26, 2018

Dr. Jacques made a motion to approve the minutes from November 14, 2018, as written. Dr. Winston seconded and the motion carried. A copy of the proposal memo is attached to the minutes for the record.

Old Business – None.

New Business

Mr. Starks ceded the floor to Ms. Breer.

1. Timeline and Plan of Operation for New GUC Food Service Venue

Students have voted to call the grab-and-go "Lions Corner." The site will have hot meals at breakfast and lunch, which will be kept in a heated holding case. Breakfast menu will include hot biscuit options while lunch will have entreés like spaghetti. The menus are developed and supplies are lined up. The only delay to opening is the pending arrival of a piece of equipment to convert the air cooler; a floor drain did not get installed as designed/planned and the converter is necessary since the cooler creates water. Some tiles and aesthetics will be completed on a weekend. Ms. Irons asked about the cash register. It is the tiny model previously identified and will not be the former Einstein's register.

2. Summer 2019 Food Services Locations

Chick-Fil-A and Starbucks will be open. Mane Market and other venues are yet to be determined, but discussions are underway with Ms. Flippo (international student programs), Mr. Bret Jennings (camps and conferences), and Athletics (summer camps and programs).

3. Update and Review from Chartwells

- a. Handout of February food events were reviewed, with features for multiple cultural events such as the Lunar New Year last night, as well as upcoming Valentine's Day cake promotions.
- b. A new initiative to support our troops is underway as an on-going partnership with Military and Veteran Service Center for UNA students and alumni in service overseas. Students can either create care packets or donate items that will be packed and shipped overseas.
- c. The first Chopped Competition in partnership with UNA Culinary Arts School was held on February 4 at Mane Market. Eight students from Chef Yuille's class form teams of two; two teams compete with guidance of a Chartwells chef on each team. Chef Ogun is very happy with the experience of these students with this event. Photos are posted on Dining Services' Instagram and

Facebook. Judges were Josh Quick (UNA alumnus, Odette's chef), Cindy Conlon, and a faculty member. Working in a real kitchen is a great experience for the student competitors.

d. Grassroots marketing is a primary focus for Daishu McGriff and her marketing interns. Ms. Breer praised her for the way she keeps in touch with the students and how they like to communicate. In honor of National Inspire Your Heart with Art day, Chartwells set up a small art exhibit in Starbucks last week. Artwork was provided by students in UNA Department of Visual Arts and Design. An upcoming event is Speed Dating night at Starbucks, which is another new venture to have more programming in different venues across campus.

Mr. Starks commented how these promos and new food/drink items, such as the 40-Below Joe (frozen coffee), have gained wide appeal and active social media presence at the residence hall end of campus, both at Mane Market and at CREATE. The SRC is very active at night. Ms. Flippo observed the great number of students in the GUC in the evening, although there was no special event. Dr. Jacques commented that they hear from the students that they like Burger256 at night because they like the prices, particularly on the bacon cheese tots because they get so much for a low cost. Ms. Breer added that although the late-night menu is popular, the effort to provide it during the day is just too much.

e. The Coca-Cola cooler cabinet in front of Burger256 has not been removed. The exhaust hood above it must first be removed, but Chartwells' pleas have gone unanswered so far. This exhaust hood is a relic from the past Pizza Hut eatery.

Ms. Breer asked for concerns and comments. Ms Flippo inquired about Chinese students who would prefer ethnically identifiable rice, like sticky rice, which is long-grain with a special condiment. This is not among the various rices offered at Mane Market, although the students will eat it. Ms. Breer would like to accommodate but the difficulty lies in corporate contracts with manufacturers and distribution through Sysco, among many other behind-the-scene conditions that they must work around and specific rules of food sources that they must obey.

Announcements

Mr. Starks asked if any changes were needed for the next meeting dates of March 6 and April 3, 2019, at 2 PM in GUC 200. There were no objections.

Adjourn

Mr. Starks adjourned the meeting at approximately 2:25 PM.

Submitted by: Veronica Allen, Committee Recorder

Attachment: Chartwells February Event Calendar