## ANNUAL REPORT Date Due: July 31, 2021

Food Services Shared Governance

University of North Alabama Florence, Alabama

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#### UNIVERSITY OF NORTH ALABAMA

#### ANNUAL REPORT 2020-2021

I. Executive Summary

The Food Services Shared Governance Committee met six times during the 2020-2021 academic year. We meet to hear and provide feedback to the Director of Dining Services- Susan Breer. We also voiced concerns presented by committee members and campus constituents. The main concerns this year were in regards to how quarantined students during the Fall, Spring, and Summer were being feed, and food pricing. Our committee met via zoom until the final meeting where we were feed by the Culinary Department. Our one recommendation was to the Staff Senate that they pass a resolution recognizing the hard work of the Dining Service/Chartwell's staff.

- II. The Committee's Charge (from the Shared Governance Document)
  - See item IV
- III. The Committee met on the following dates:

September 11<sup>th</sup>, 2020 October 9<sup>th</sup>, 2020 November 13<sup>th</sup>, 2020 February 12, 2021 March 12, 2021, April 6, 2021

- IV. What were the Committee's actions and accomplishments this year relative to each of the items of the charge?
  - 1. To meet monthly each academic year to gain feedback and discuss issues, concerns, and new creative ideas for food services on campus

During the 2020-21 school year we met 6 times. At each meeting Susan Breer discussed what was happening with all of the food services on campus. This year the primary focus was on how to provide student services while maintaining appropriate Covid Protocols. Before each meeting I asked our team for any concerns they had and added these to the agenda where appropriate. These questions were typically focused around how quarantined students were receiving their meals and how

food services would be maintained during times when the campus was closed. At our April meeting concerns were raised regarding pricing of the grab and go stations being high, and summer food servicers.

 2. To make recommendations to the Vice President for Student Affairs and the Vice President for Business and Financial Affairs for the purpose of improving food services

During this year we all felt that Chartwells and its employees were doing a fabulous job of handling a tough situation.

We did not have any recommendations for the VP of Student Affairs.

 3. To handle any proposals the committee may make affecting university policy according to section C.2 "Shared Governance Procedure for Policy Change Recommendations"

The only recommendation or proposal we voted on this year was to commend Food Services for the wonderful job they were doing in the face of adversity. We were sending this along to staff senate to follow up on.

- 4. To submit a final written report electronically by the first day of the fall semester to the Vice President for Student Affairs with a copy sent to the Chair of the SGEC
- V. What were the Committee's formal recommendations? none
- VI. What does the Committee plan to accomplish NA
  - A. In the coming year?
  - B. In future years?
- VII. What are the Committee's weaknesses?

I think the primary weakness of this committee was lack of impact. Food Services Policies are laid out in the food service contract and mandated through Chartwells. We can voice concerns but during non contract years we do not have much of a voice.

### A. What can the Shared Governance Committee help you do to address the weaknesses?

I think training of the committee chairs and vice chairs on the purpose and mandate of shared governance and how things are to be done would be helpful.

VIII. Comments- I believe that training for Chairs and vice chairs would be extremely helpful.

I also think that a closer working relationship with student affairs would be helpful.

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# UNIVERSITY of NORTH ALABAMA STAFF SENATE Resolution of Appreciation

**WHEREAS**, the Staff Senate represents and speaks on behalf of the University's staff employees; and,

**WHEREAS**, in 2020, the COVID-19 pandemic has brought distress, fear, and change to every aspect of society; and,

WHEREAS, many changes, alternatives, and protocols have had to be devised and enforced in order to maintain a safe environment for all members of the campus community; and, WHEREAS, the COVID-19 pandemic has brought unusual trials and difficulty for the University of North Alabama Dining Services, Chartwells, and the University as a whole; and, Dining Services and Chartwells have effectively dealt with the complications of this difficult time and have served the campus community admirably in their exemplary and student centered endeavors to protect the health and safety of students, faculty, and staff in this pandemic environment, as well as provide an enjoyable and engaging experience for students, faculty, and staff:

**NOW, THEREFORE, BE IT RESOLVED**, that the University of North Alabama Staff Senate does hereby express its sincere and grateful appreciation collectively to **the University of North Alabama Dining Services and Chartwell's Team**; and,

**BE IT FURTHER RESOLVED**, that copies of this resolution be sent to the following individuals: The Employees of the University of North Alabama Dining Services; and the members of the University of North Alabama Chartwell's Team.